

# RULES AND REGULATIONS OF MOOD PLAY AREA



Sport climbing and bouldering on the climbing walls of the MOOD Play Area are high-risk sports. To ensure the highest standard of safety, it is necessary to strictly comply with these Rules and Regulations. However, even if all precautions are taken, sport climbing and bouldering may be associated with the risk of bodily injury or health impairment. The use of the climbing walls in the MOOD Play Area is at the sole responsibility of the climbers or their guardians.

The MOOD Play Area is operated by CUBE WALLS Sp. z o.o. Sp.k. with headquarters in Krakow ("CUBE WALLS").

## INTRODUCTORY PROVISIONS:

- Persons using the Play Area are required to read these Regulations and to strictly comply with its provisions. Parents / guardians of a child using the Play Area are required to read these Regulations and to convey the safety rules set out in these Regulations to the child.**
- Notwithstanding the foregoing, the purchase of an admission ticket or the commencement of using the Play Area is tantamount to accepting the Regulations.
- The facility does not provide care and supervision over children using the Play Area, subject to point 13 below.**
- Organized groups may use the Play Area only with the prior consent of the staff.
- In the case of organizing events in the Play Area, part of the Play Area or individual attractions may be excluded from the public use of the other users. Customers will be notified of this fact prior to purchasing an admission ticket.

## AGE RESTRICTIONS:

- The Play Area is intended primarily for use by children. There are no age limits for using the Play Area, however the behavior of users should be adequate to their age, predispositions and skills.
- Individual attractions may be intended for the exclusive use of people of a certain age, height or weight. Detailed information in this regard is presented on individual attractions subject to such restrictions.
- Children under 7 years of age** may use the Play Area only under the constant and direct supervision of an adult - a parent or guardian. The parent or guardian should stay at a safe distance from the child at all times, enabling them to take the necessary reactions, in particular to protect them against collisions with other users of the Play Area.

9. **Children under 13 years of age** may use the Play Area only under the supervision of an adult - a parent or guardian.
10. **People from 13 years of age** may use the Play Area on their own. These people should, however, bear in mind that the Play Area is intended primarily for use by children and exercise due care.

### SUPERVISION:

11. **To ensure comfortable conditions of using the Play Area, one parent / guardian may enter the Play Area in order to care for children up to 16 years of age.** Entering a larger number of parents / guardians with a child is possible only with the consent of the staff of the Play Area, depending in particular on the number of people using the Play Area. The person caring for the children cannot use the climbing wall on their own, unless they are also the person using the Play Area on the basis of the purchased admission ticket.
12. Persons who, due to severe physical or mental disability, are dependent or need supervision may stay in the Play Area only under the care of an adult - a parent or guardian, according to the rules set out in point 8 above, however, regardless of the age of the person being cared for.
13. Entrusting the care of a child to the staff of the Play Area depends on the availability of this service. For this, it is necessary to consult the staff in advance and obtain their express approval.

### SAFETY RULES:

14. Persons behaving inappropriately, posing a safety risk (in particular for children using the Play Area) or violating the provisions of these Regulations may be removed from the Play Area.
15. Persons staying in the Play Area are obliged to immediately follow the instructions of the Play Area staff.
16. Entry to the Play Area is possible only in replacement shoes or socks and an appropriate outfit, not containing hard elements or with hard objects in pockets.
17. Before entering the Play Area it is necessary to remove jewelry, chains, watches or other items of clothing that may be hazardous, in particular when using the climbing walls of the Play Area.

18. Within the Play Area, it is strictly forbidden to:
- stay in the fall or descent area of attractions, climbing walls, also climbing, sitting or walking on mattresses under people who are climbing or using other attractions;
  - leaving any objects on the floor or other places, in particular in the fall or descent area of attractions and climbing walls;
  - slide head down, climbing a slide, jumping off a slide or other attractions;
  - entering places or elements excluded from use, in particular external elements of the structure;
  - pushing or shoving other people, blocking access to the attractions of the Play Area;
  - use the Play Area under the influence of alcohol or intoxicants;
  - bringing and consuming any meals and drinks, smoking, chewing gum;
  - bringing pets into the Play Area.
19. For the sake of health and comfort of the Play Area users, people with visible symptoms of colds or other similar diseases may not be allowed to enter or may be asked to leave the Play Area.

### RESPONSIBILITY:

20. Users of the Play Area are obliged to properly secure their personal belongings. The entity operating the Play Area is not responsible for losses resulting from the negligence of using the Play Area, including items left or lost in the Play Area, cloakroom or waiting room. Valuable objects or objects that can be damaged (telephone, camera, etc.) should be properly secured or left outside the MOOD facility. Items found on the premises should be brought to the MOOD reception desk. Found items are released after their identification by the owner within three weeks from the date they were left behind.
21. Each person uses the Play Area at their own sole responsibility and risk, taking into account their abilities, skills and health. This also applies to parents and guardians who consent to the use of the Play Area by minors and persons supervising them when using the Play Area. Parents / guardians are responsible for the safety of children. They are also fully responsible for any damage caused by children.
22. The person using the Play Area or the parents / guardians of minors accept the fact that CUBE WALLS is not liable for damages (including bodily injuries) resulting from failure to comply with these Regulations and safety rules, as well as for other damages resulting from the use of the Play Area. At the same time, the above-mentioned persons waive all claims against CUBE WALLS or other entities regarding damages arising in connection with the use of the Play Area.

23. CUBE WALLS is not responsible for accidents resulting from failure to comply with these Regulations or improper use of the attractions of the Play Area.
24. In the event of any accidents, random events, noticing improper behavior of people using the Play Area or their guardians, or noticing any defects in the Play Area, the Play Area staff should be immediately notified.
25. For security purposes, the entity running the Play Area reserves the right to use video monitoring.

### **PERSONAL DATA AND IMAGE RIGHTS:**

26. The administrator of personal data is CUBE WALLS. The full text of the information clause regarding the protection of personal data is available at the reception of the Play Area.
27. Persons using the Play Area or parents / guardians agree to the free use and dissemination of the image of persons using the Play Area registered during their stay for the purpose of promoting the Play Area and the activities of CUBE WALLS. The consent covers only the posting of photos on the website of MOOD and CUBE WALLS. and their online profiles on social media. The consent is granted for an indefinite period and without territorial restrictions. At the same time, the above-mentioned persons consent to the processing of personal data by CUBE WALLS. in the above-mentioned scope with regard to the use of the image.